

George Neophytou

IT Manager · Systems & Infrastructure

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PROFILE

Hands-on IT manager and systems administrator with over ten years of experience running corporate IT end to end for international companies, covering identity and access management, networking, servers, endpoints, security and user support. Experienced in designing and delivering complete environments from the ground up (most recently a 110-person office encompassing structured cabling, firewalls, Intune-managed devices and biometric access control) and in keeping them secure, well documented and automated. Proficient across both Microsoft 365 and Linux, with a strong focus on automation and on the effective, quality-controlled use of AI to streamline workflows. Designing, building and operating my own software products provides a thorough understanding of the full technology stack, from network infrastructure to application.

CORE SKILLS

Identity & access	Microsoft 365 / Entra ID, Active Directory, Group Policy, LDAP, MFA, SSO, RBAC, joiner-mover-leaver, licence management
Endpoints & devices	Intune & Autopilot, Apple Business Manager (iOS MDM), Windows, macOS, secure print, access control integrated with M365
Security	Microsoft Defender for Endpoint, SentinelOne, SIEM, patch management, least privilege, alert triage
Networking	Fortinet FortiGate, Ubiquiti UniFi, pfSense, Vyatta/EdgeOS, VLANs, routing, NAT, IPSec & L2TP VPNs, site-to-site links, dual-WAN failover, Wi-Fi, DNS, DHCP, TLS, VoIP / SIP (Asterisk)
Systems & cloud	Linux administration, Windows Server, Proxmox / VMware, ZFS, LVM, NAS, NFS/SMB, backups, Docker & Docker Compose, nginx, Caddy, PostgreSQL, DigitalOcean, Vercel, Cloudflare (DNS, R2)
Scripting & code	Bash, Ansible, TypeScript / Node.js, SQL, HTML / CSS / JavaScript, REST APIs, Git, GitHub Actions / GitLab CI
AI & automation	AI workflow automation with LLM APIs (OpenAI, Anthropic) and AI agents (Claude Code, MCP tool integrations); quality control of AI output through automated tests, review gates and validation
Service & management	Jira Service Management, Zendesk, documentation & runbooks, office build-outs, vendor management, purchasing & IT budget

EXPERIENCE

IT Manager · SeSol, Paphos	Oct 2023 – Oct 2025
- Established and ran all on-site IT for a new 110-person office: network design, structured cabling and racks, Fortinet FortiGate firewall with site-to-site VPN to headquarters, and Ubiquiti UniFi Wi-Fi. - Rolled out laptops with Microsoft Intune / Autopilot and company iPhones through Apple Business Manager with SIM provisioning; deployed enterprise headsets, meeting-room AV and phones. - Integrated face-ID door entry with Microsoft 365 and set up secure (locked) print release. - Administered Microsoft 365 / Entra ID (users, licences, MFA, mailboxes), Active Directory and Group Policy, and owned joiner-mover-leaver for the office. - Protected endpoints with Microsoft Defender for Endpoint and SentinelOne; maintained servers, virtualisation and backups. - Ran L2–L3 support in Jira Service Management; managed vendors, purchasing and the local IT budget.	

IT Manager · Televinken, Paphos

Jan 2014 – Oct 2023

- Owned all IT for ~100 staff across 3–4 sites, from hardware and software selection to deployment, maintenance and end-of-life, leading one IT assistant.
- Designed and ran the network: VLANs, IPSec site-to-site tunnels, remote L2TP VPNs, dual-WAN load balancing and failover, layer-2 inter-site fibre, Wi-Fi, and pfSense and Vyatta/EdgeOS firewalls.
- Within a year, replaced an ad-hoc setup with centralised, secured infrastructure: LDAP authentication and NFS home directories for every user, with all workstations built and maintained automatically by Ansible.
- Ran hosting, backups and Docker services for company web applications, monitored with Prometheus and Nagios.
- Supported a 50+ person team from Hi3G Access (Sweden) working in the office. From Jan 2023, continued as IT consultant on contract.

Systems Designer / Product Owner · Dialing, Paphos & Stockholm

Feb 2016 – Dec 2022

- Wrote specifications and UI mockups (Adobe XD, Zeplin) for a team of 4–8 developers on a call-centre software platform.
- Delivered API integrations for enterprise clients including Vattenfall, Resurs Bank and GetAccept; second-line support across Nginx, SSL, PHP, MySQL, Asterisk and WebRTC. Continued as Solutions Engineer after Enreach acquired Dialing (2019–2020).

OWN PRODUCTS

Founder & Sole Developer · Looper Studio, Picto, Lygo

2025 – present

- Own the full product lifecycle independently: concept, branding, UI/UX design, development, infrastructure, payments and support. Launched **Looper Studio** (Oct 2026), a paid music app for macOS, Windows, Linux and iPad.
- Manage the supporting infrastructure: Docker Compose, Caddy and nginx on DigitalOcean, Vercel, PostgreSQL, Cloudflare R2 storage, and 20+ GitHub Actions pipelines for cross-platform builds and automated testing.

OTHER EXPERIENCE

- **Freelance web developer & designer:** websites and HTML email for local businesses · 2011 – present
- **IT Administrator**, Legalwise Property Network, Paphos · 2008 – 2013

LANGUAGES

English (native-level) · Greek (B1) · Afrikaans (conversational) · Swedish (basic)